

# Jessica Schouten

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## Education

Interactive Arts and Media BA  
Columbia College Chicago

Professional Certificate in Web Accessibility Compliance  
Media Access Australia and University of South Australia

## Skills

HTML5, CSS3, XML, JavaScript, jQuery, AJAX, JSON, PHP, EPUB, responsive design, media queries, web accessibility compliance auditing and remediation, deciphering API documentation, learning new skills

## Work

Goodheart-Willcox Publisher  
Digital Media Associate Programmer (Web)  
2014 – Present

- ❖ Leverage third party APIs for internal and customer-facing uses
- ❖ Build websites, online courses, and interactive books
- ❖ Prototype new digital products and environments
- ❖ Assess and remediate products for accessibility compliance
- ❖ Create procedures and documentation

Phillips Chevrolet  
Web Content Associate  
2014

- ❖ Created and maintained websites (HTML/CSS and Wordpress)
- ❖ Shot and edited videos for YouTube channel

House of Brides  
Receptionist/Cashier  
2010 – 2014

- ❖ Key holder
- ❖ Communicated with vendors and clients on behalf of the company
- ❖ Worked seamlessly with management, receiving, and alterations department

First Midwest Bank Amphitheatre (now Hollywood Casino Amphitheatre)  
Security Team Leader  
Seasonal 2011 & 2012

- ❖ Managed, trained, and coached ≈20 security team members
- ❖ Creating and executing plans to create a safe, well-organized event day